Reseller APIs

V 1.0

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Contents

Obtaining an Authentication token

For security purposes, with every API call, you must send your authentication token for proper authorization. Please note that APIs are only available with Full-Branding reseller account.

To obtain your Authentication Token

1. [Sign into your reseller account](#)
2. Go to Settings tab.
3. Under API Authenticate Token, your token will be displayed
4. Click Generate Token to generate a new Token

APIs

CreateAccount API

This API will create user accounts under your reseller account.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Name

Full name of the user as type string.

Company Name (optional)

Company name as type string.

Email

Registration email for user as type string

Password (optional)

User's registration password, as type string, and the password should be between 6 - 32 characters. If you do not set a password, an email will be sent to the customer to set their account password.

*Note: If no password was sent, you will receive an email to set the account password.

Plan ID

The plan you wish to assign the user to. You will need to create plans on the reseller system prior using this option and pass the ID number as an integer.

Send Email (optional)

By default, this value is set to true, as it will send an email to the user notifying the user that they are signed up to the service and the account credentials. If you wish not to send an email, set this value as Boolean false.

*Note: The value of send email will be ignored if the password is empty.

Language (optional)

Passed as integer, if this value is not passed, the default language will be set as English. Currently, you can pass the following languages:

Value	Language
1	English

Phone(optional)

Phone number of user, passed as string, the default value set as empty.

Return Codes and Messages

The following are the return values of the CreateAccount API

Code	Message	Comments
1000	The Account has been created successfully	Action successful.
1001	Missing/Invalid Main Parameters (name)	The full name is missing. or its more than 64 character length
1001	Invalid Main Parameters (companyName)	Company name is length is more than 255 character.
1001	Missing Main Parameters (email)	The email is missing.
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token	This is only allowed for Partner and Branded Partner reseller.
1003	Invalid Email, Please send a valid email address.	Make sure that the email address is in its correct format; example someone@company.com
1004	Invalid Password, minimum 6 characters and maximum 32.	Make sure that the password should be between 6 - 32 characters.
1005	Used Email, Someone already has that email.	This email is already used by an existing IntelliZoolz user.
1006	The specified plan id does not exist.	The plan id is invalid
1006	The specified plan id does not belong to this authentication token	The plan ID is not associated to your reseller account.
1007	Insert User Error DB	Unexpected database error, if this error occurs, try again later.
1007	General Error, Unhandled Exception	If you receive this error, please contact support.
1007	General Exception	If you receive this error, please contact support.
1010	You don't have enough credit	Your credit isn't not enough to create account with specified plan.
1012	Email not confirmed.	Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <CreateAccount xmlns="Zoolz">
      <authToken>string</authToken>
      <name>string</name>
      <companyName>string</companyName>
      <email>string</email>
      <password>string</password>
      <planID>int</planID>
      <sendEmail>boolean</sendEmail>
      <language>int</language>
      <phone>1234567890</phone>
    </CreateAccount>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <CreateAccountResponse xmlns="Zoolz">
      <CreateAccountResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </CreateAccountResult>
    </CreateAccountResponse>
  </soap12:Body>
</soap12:Envelope>
```

CreateAccountWithLicence API

This API will create user accounts under your reseller account.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Name

Full name of the user as type string.

Company Name (optional)

Company name as type string.

Email

Registration email for user as type string

Password (optional)

User's registration password, as type string, and the password should be between 6 - 32 characters. If you do not set a password, an email will be sent to the customer to set their account password.

*Note: If no password was sent, you will receive an email to set the account password.

Licence Key

The new license key value, which can be created on your online partner account, and must be sent as type string.

Send Email (optional)

By default, this value is set to true, as it will send an email to the user notifying the user that they are signed up to the service and the account credentials. If you wish not to send an email, set this value as Boolean false.

*Note: The value of send email will be ignored if the password is empty.

Language (optional)

Passed as integer, if this value is not passed, the default language will be set as English. Currently, you can pass the following languages:

Value	Language
1	English

Phone(optional)

Phone number of user, passed as string, the default value set as empty.

Return Codes and Messages

The following are the return values of the CreateAccountWithLicence API

Code	Message	Comments
1000	The Account has been created successfully	Action successful.
1001	Missing/Invalid Main Parameters (name)	The full name is missing. or its more than 64 character length
1001	Invalid Main Parameters (companyName)	Company name is length is more than 255 character.
1001	Missing Main Parameters (email)	The email is missing.
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token	This is only allowed for Partner and Branded Partner reseller.
1003	Invalid Email, Please send a valid email address.	Make sure that the email address is in its correct format; example someone@company.com
1004	Invalid Password, minimum 6 characters and maximum 32.	Make sure that the password should be between 6 - 32 characters.
1005	Used Email, Someone already has that email.	This email is already used by an existing IntelliZoolz user.
1006	The specified plan id does not exist.	The plan id is invalid
1006	The specified plan id does not belong to this authentication token	The plan ID is not associated to your reseller account.
1007	Insert User Error DB	Unexpected database error, if this error occurs, try again later.
1007	General Error, Unhandled Exception	If you receive this error, please contact support.
1007	General Exception	If you receive this error, please contact support.
1010	You don't have enough credit	Your credit isn't not enough to create account with specified plan.
1011	Invalid Licence Key, should be 16 characters.	Licence key must be 16 characters only.
1012	Email not confirmed	Your account was not confirmed

using the link sent to your email
when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <CreateAccountWithLicence xmlns="Zoolz">
      <authToken>string</authToken>
      <name>string</name>
      <companyName>string</companyName>
      <email>string</email>
      <licenceKey>string</licenceKey>
      <password>string</password>
      <sendEmail>boolean</sendEmail>
      <language>int</language>
      <phone>1234567890</phone>
    </CreateAccountWithLicence>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <CreateAccountWithLicenceResponse xmlns="Zoolz">
      <CreateAccountWithLicenceResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit or InvalidLicence</Code>
        <Message>string</Message>
        <JSON>string</JSON>
      </CreateAccountWithLicenceResult>
    </CreateAccountWithLicenceResponse>
  </soap12:Body>
</soap12:Envelope>
```

UpgradeAccountByEmail API

Use this API to update user's storage, users by assigning a different plan to a user account.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

Registration email for the account you wish to upgrade as type string

Plan ID

The plan you wish to assign/upgrade the user to. You will need to create plans on the reseller system prior using this option and pass the ID number as an integer.

Note Upgrading the account via will not change the expiry date of the account. To update this information, you will need to call the Change Account Expiry Date API.

Return Codes and Messages

Code	Message	Comments
1000	The account has been upgraded successfully	Action successful.
1001	Missing Main Parameters (email)	The email is missing.
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token	This is only allowed for Partner and Branded Partner reseller.
1003	Invalid Email, Please send a valid email address.	Make sure that the email address is in its correct format; example someone@company.com
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account.
1006	The specified plan id does not exist.	The plan id is invalid.
1006	The specified plan id does not belong to this authentication token	The plan ID is not associated to your reseller account.
1006	The account already has the same plan	The plan is already assigned to this account.
1006	You can't downgrade an account's plan	You can't assign a plan that have a features less than already exist.
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later.
1007	General Error. Failed to upgrade account	If you receive this error, please contact support.
1007	General Exception	If you receive this error, please contact support.
1010	You don't have enough credit	Your credit isn't not enough to create account with specified plan.
1012	Email not confirmed	Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpgradeAccountByEmail xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
      <planID>int</planID>
    </UpgradeAccountByEmail>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpgradeAccountByEmailResponse xmlns="Zoolz">
      <UpgradeAccountByEmailResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </UpgradeAccountByEmailResult>
    </UpgradeAccountByEmailResponse>
  </soap12:Body>
</soap12:Envelope>
```

UpgradeAccountByID API

Use this API to update user's storage, users by assigning a different plan to a user account.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Account ID

The account ID of the user you wish to upgrade as type integer

Plan ID

The plan you wish to assign/upgrade the user to. You will need to create plans on the reseller system prior using this option and pass the ID number as an integer.

Note Upgrading the account via will not change the expiry date of the account. To update this information, you will need to call the Change Account Expiry Date API.

Return Codes and Messages

Code	Message	Comments
1000	The account has been upgraded successfully	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token	This is only allowed for Partner and Branded Partner reseller.
1008	Invalid Account ID or Account ID does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1008	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account.
1006	The specified plan id does not exist.	The plan id is invalid.
1006	The specified plan id does not belong to this authentication token	The plan ID is not associated to your reseller account.
1006	The account already has the same plan	The plan is already assigned to this account.
1006	You can't downgrade an account's plan	You can't assign a plan that have a features less than already exist.
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later.
1007	General Error. Failed to upgrade account	If you receive this error, please contact support
1007	General Exception	If you receive this error, please contact support.
1010	You don't have enough credit	Your credit isn't not enough to create account with specified plan.
1012	Email not confirmed	Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpgradeAccountByID xmlns="Zoolz">
      <authToken>string</authToken>
      <accountID>int</accountID>
      <planID>int</planID>
    </UpgradeAccountByID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpgradeAccountByIDResponse xmlns="Zoolz">
      <UpgradeAccountByIDResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </UpgradeAccountByIDResult>
    </UpgradeAccountByIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

ChangeAccountExpiryDateByEmail API

Use this API if you wish to change the expiry date of the account.

Note: Accounts that have been expired for more than 30 days may be subjected to deletion.

Service Parameters

Authentication token
The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email
Registration email for the account you wish to update the expiry date for as type string

Expiry Date
The new expiry date as type DateTime.

Return Codes and Messages

Code	Message	Comments
1000	The Account Expiry Date has been updated	Action successful.
1001	Missing Main Parameters (email)	The email is missing.
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token	This is only allowed for Partner and Branded Partner reseller.
1003	Invalid Email, Please send a valid email address.	Make sure that the email address is in its correct format; example someone@company.com
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account.
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later.
1007	General Error, failed to change account expiry date	Please try again and if problem persists, please contact support.
1007	General Exception	If you receive this error, please contact support.

1012	Email not confirmed	Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ChangeAccountExpiryDateByEmail xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
      <expiryDate>dateTime</expiryDate>
    </ChangeAccountExpiryDateByEmail>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ChangeAccountExpiryDateByEmailResponse xmlns="Zoolz">
      <ChangeAccountExpiryDateByEmailResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </ChangeAccountExpiryDateByEmailResult>
    </ChangeAccountExpiryDateByEmailResponse>
  </soap12:Body>
</soap12:Envelope>
```

ChangeAccountExpiryDateByID API

Use this API if you wish to change the expiry date of the account.

Note: Accounts that have been expired for more than 30 days may be subjected to deletion.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Account ID

The account ID of the account you wish to update the expiry date for as type integer

Expiry Date

The new expiry date as type DateTime.

Return Codes and Messages

Code	Message	Comments
1000	The Account Expiry Date has been updated	Action successful.
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token	This is only allowed for Partner and Branded Partner reseller.
1008	Invalid Account ID or Account ID does not exist	Make sure that you have a registered account with this account ID.
1008	Invalid Account ID, Email does not belong to you	The account ID specified is not a user under your reseller account.
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error, failed to change account expiry date	Please try again and if problem persists, please contact support.
1007	General Exception	If you receive this error, please contact support.
1012	Email not confirmed	Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ChangeAccountExpiryDateByID xmlns="Zoolz">
      <authToken>string</authToken>
      <accountID>int</accountID>
      <expiryDate>dateTime</expiryDate>
    </ChangeAccountExpiryDateByID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ChangeAccountExpiryDateByIDResponse xmlns="Zoolz">
      <ChangeAccountExpiryDateByIDResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </ChangeAccountExpiryDateByIDResult>
    </ChangeAccountExpiryDateByIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

SuspendAccountByEmail API

Use this API to suspend a specific account, if it fails to commit payment for example or upon request.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

Registration email for the account you wish to suspend as type string

Return Codes and Messages

Code	Message	Comments
1000	The account has been suspended	Action successful.
1001	Missing Main Parameters (email)	The email is missing.
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token	This is only allowed for Partner and Branded Partner reseller.
1003	Invalid Email, Please send a valid email address.	Make sure that the email address is in its correct format; example someone@company.com
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later.
1007	General Error. Failed to suspend account	Please try again and if problem persists, please contact support.
1007	General Exception	If you receive this error, please contact support.
1012	Email not confirmed	Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <SuspendAccountByEmail xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
    </SuspendAccountByEmail>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <SuspendAccountByEmailResponse xmlns="Zoolz">
      <SuspendAccountByEmailResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </SuspendAccountByEmailResult>
    </SuspendAccountByEmailResponse>
  </soap12:Body>
</soap12:Envelope>
```

SuspendAccountByID API

Use this API to suspend a specific account, if it fails to commit payment for example or upon request.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Account ID

Account ID for the account you wish to suspend as type integer

Return Codes and Messages

Code	Message	Comments
1000	The account has been suspended	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token	This is only allowed for Partner and Branded Partner reseller.
1008	Invalid Account ID or Account ID does not exist	Make sure that the account ID you have a registered account with that account ID.
1008	Invalid Account ID, Account ID does not belong to you	The account ID specified is not a user under your reseller account.
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later.
1007	General Error. Failed to suspend account	Please try again and if problem persists, please contact support.
1007	General Exception	If you receive this error, please contact support.
1012	Email not confirmed	Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: text/xml; charset=utf-8
Content-Length: length
SOAPAction: "Zoolz/SuspendAccountByID"

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <SuspendAccountByID xmlns="Zoolz">
      <authToken>string</authToken>
      <accountID>int</accountID>
    </SuspendAccountByID>
  </soap:Body>
</soap:Envelope>
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/">
  <soap:Body>
    <SuspendAccountByIDResponse xmlns="Zoolz">
      <SuspendAccountByIDResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </SuspendAccountByIDResult>
    </SuspendAccountByIDResponse>
  </soap:Body>
</soap:Envelope>
```

ActivateAccountByEmail   API

Use this API to activate a suspended account.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

Registration email for the account you wish to activate as type string

Return Codes and Messages

Code	Message	Comments
1000	The account has been activated	Action successful.
1001	Missing Main Parameters (email)	The email is missing.
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token	This is only allowed for Partner and Branded Partner reseller.
1003	Invalid Email, Please send a valid email address.	Make sure that the email address is in its correct format; example someone@company.com
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account.
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later.
1007	General Error. Failed to activate account	Please try again and if problem persists, please contact support.
1007	General Exception	If you receive this error, please contact support.
1012	Email not confirmed	Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced
with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ActivateAccountByEmail xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
    </ActivateAccountByEmail>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ActivateAccountByEmailResponse xmlns="Zoolz">
      <ActivateAccountByEmailResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </ActivateAccountByEmailResult>
    </ActivateAccountByEmailResponse>
  </soap12:Body>
</soap12:Envelope>
```

ActivateAccountByID API

Use this API to activate a suspended account.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Account ID

The account ID for the account you wish to activate as type integer

Return Codes and Messages

Code	Message	Comments
1000	The account has been activated	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token	This is only allowed for Partner and Branded Partner reseller.
1008	Invalid Account ID or Account ID does not exist	Make sure that the account ID you have a registered account with that account ID.
1008	Invalid Account ID, Account ID does not belong to you	The account ID specified is not a user under your reseller account.
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later.
1007	General Error. Failed to activate account	Please try again and if problem persists, please contact support.
1007	General Exception	If you receive this error, please contact support.
1012	Email not confirmed	Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ActivateAccountByID xmlns="Zoolz">
      <authToken>string</authToken>
      <accountID>int</accountID>
    </ActivateAccountByID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ActivateAccountByIDResponse xmlns="Zoolz">
      <ActivateAccountByIDResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </ActivateAccountByIDResult>
    </ActivateAccountByIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

DeleteAccountByEmail API

Use this API to delete a specific account.

Important: Deleting an account will remove all account information and backed up data, so use this API with caution.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

Registration email for the account you wish to delete as type string

Return Codes and Messages

Code	Message	Comments
1000	The account has been Deleted	Action successful.
1001	Missing Main Parameters (email)	The email is missing.
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token	This is only allowed for Partner and Branded Partner reseller.
1003	Invalid Email, Please send a valid email address.	Make sure that the email address is in its correct format; example someone@company.com
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later.
1007	General Error. Failed to delete account	Please try again and if problem persists, please contact support.
1007	General Exception	If you receive this error, please contact support.
1012	Email not confirmed	Your account was not confirmed

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <DeleteAccountByEmail xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
    </DeleteAccountByEmail>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <DeleteAccountByEmailResponse xmlns="Zoolz">
      <DeleteAccountByEmailResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </DeleteAccountByEmailResult>
    </DeleteAccountByEmailResponse>
  </soap12:Body>
</soap12:Envelope>
```

DeleteAccountByID API

Use this API to delete a specific account.

Important: Deleting an account will remove all account information and backed up data, so use this API with caution.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Account ID

Account ID for the account you wish to delete as type integer

Return Codes and Messages

Code	Message	Comments
1000	The account has been Deleted	Action successful
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token	This is only allowed for Partner and Branded Partner reseller.
1008	Invalid Account ID or Account ID does not exist	Make sure that the account ID you have a registered account with that account ID.
1008	Invalid Account ID, Account ID does not belong to you	The account ID specified is not a user under your reseller account.
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to delete account	Please try again and if problem persists, please contact support.
1007	General Exception	If you receive this error, please contact support.
1012	Email not confirmed	Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <DeleteAccountByID xmlns="Zoolz">
      <authToken>string</authToken>
      <accountID>int</accountID>
    </DeleteAccountByID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <DeleteAccountByIDResponse xmlns="Zoolz">
      <DeleteAccountByIDResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </DeleteAccountByIDResult>
    </DeleteAccountByIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

GetAccountInfoByEmail API

Here you can request account information about a specific user, such as storage space, used space, registration end date and last activity.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

Registration email for the account you wish to get user information for as type string

Return Codes and Messages

Code	Message	JSON	Comments
1000	Success	**Account ID:** User's Account ID **Name:** User full name **Email:** User's email **RegDate:** Registration date (start date) **RegEndDate:** Registration end date for service (valid until) **Plan ID**: The plan the account is assigned to **Capacity:** Instant Storage Space **ColdCapacity:** Cold Storage space **UsedSpace:** Used Instant Storage Space **ColdUsedSpace:** Used Cold Storage Space **LastBackupDT:** Last backup date **LastDownloadDT:** Last restore or download date **LastActivityDT:** Last activity date	The user information will return in the message; JSON format.
1001	Missing Main Parameters (email)		The email is missing.
1002	Invalid Authentication Token		The authentication token is incorrect, please check it and try again
1002	This function is not allowed for this authentication token		This is only allowed for Partner and Branded Partner reseller.
1003	Invalid Email, Please send a valid email		Make sure that the email address is in its correct

	address.		format; example someone@company.com
1003	Invalid Email or Email does not exist		Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you		The email specified is not a user under your reseller account.
1007	General Error. DB error		Unexpected database error, if this error occurs, try again later.
1007	General Error. Failed to delete account		Please try again and if problem persists, please contact support.
1007	General Exception		If you receive this error, please contact support.
1012	Email not confirmed		Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAccountInfoByEmail xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
    </GetAccountInfoByEmail>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAccountInfoByEmailResponse xmlns="Zoolz">
      <GetAccountInfoByEmailResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </GetAccountInfoByEmailResult>
    </GetAccountInfoByEmailResponse>
  </soap12:Body>
</soap12:Envelope>
```

GetAccountInfoByEmailAndPass API

Here you can request account information about a specific user, such as storage space, used space, registration end date and last activity.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

Registration email for the account you wish to get user information for as type string

Password

The password for the account you wish to get user information for as type string

Return Codes and Messages

Code	Message	JSON	Comments
1000	Success	**Account ID:** User's Account ID **Name:** User full name **Email:** User's email **RegDate:** Registration date (start date) **RegEndDate:** Registration end date for service (valid until) **Plan ID**: The plan the account is assigned to **Capacity:** Instant Storage Space **ColdCapacity:** Cold Storage space **UsedSpace:** Used Instant Storage Space **ColdUsedSpace:** Used Cold Storage Space **LastBackupDT:** Last backup date **LastDownloadDT:** Last restore or download date **LastActivityDT:** Last activity date	The user information will return in the message; JSON format.
1001	Missing Main Parameters (email)		The email is missing.
1001	Missing Main Parameters (password)		The password is missing.
1002	Invalid Authentication Token		The authentication token is incorrect, please check it and try again.
1002	This function is not		This is only allowed for

	allowed for this authentication token		Partner and Branded Partner reseller.
1003	Invalid Email, Please send a valid email address.		Make sure that the email address is in its correct format; example someone@company.com
1003	Invalid Email or Email does not exist		Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you		The email specified is not a user under your reseller account.
1004	Invalid Password, minimum 6 characters and maximum 32.		Make sure that the password should be between 6 - 32 characters.
1004	Invalid password, please check password		The password is invalid.
1007	General Error. DB error		Unexpected database error, if this error occurs, try again later.
1007	General Exception		If you receive this error, please contact support.
1012	Email not confirmed		Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAccountInfoByEmailAndPass xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
      <password>string</password>
    </GetAccountInfoByEmailAndPass>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAccountInfoByEmailAndPassResponse xmlns="Zoolz">
      <GetAccountInfoByEmailAndPassResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </GetAccountInfoByEmailAndPassResult>
    </GetAccountInfoByEmailAndPassResponse>
  </soap12:Body>
</soap12:Envelope>
```

GetAccountInfoByID API

Here you can request account information about a specific user, such as storage space, used space, registration end date and last activity.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Account ID

The account ID for you wish to get user information for as type integer

Return Codes and Messages

Code	Message	JSON	Comments
1000	Success	**Account ID:** User's Account ID **RegDate:** Registration date (start date) **RegEndDate:** Registration end date for service (valid until) **Plan ID**: The plan the account is assigned to **Capacity:** Instant Storage Space **ColdCapacity:** Cold Storage space **UsedSpace:** Used Instant Storage Space **ColdUsedSpace:** Used Cold Storage Space **LastBackupDT:** Last backup date **LastDownloadDT:** Last restore or download date **LastActivityDT:** Last activity date	The user information will return in the message; JSON format.
1002	Invalid Authentication Token		The authentication token is incorrect, please check it and try again
1002	This function is not allowed for this authentication token		This is only allowed for Partner and Branded Partner reseller.
1007	General Error. DB error		Unexpected database error, if this error occurs, try again later.
1007	General Exception		If you receive this error, please contact support.

1008	Invalid Account ID or Account ID does not exist		Make sure that the account ID you have a registered account with that account ID.
1008	Invalid Account ID or Account ID does not belong to you.		The account ID specified is not a user under your reseller account.
1012	Email not confirmed		Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAccountInfoByID xmlns="Zoolz">
      <authToken>string</authToken>
      <accountID>int</accountID>
    </GetAccountInfoByID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAccountInfoByIDResponse xmlns="Zoolz">
      <GetAccountInfoByIDResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </GetAccountInfoByIDResult>
    </GetAccountInfoByIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

GetAccountInfo API

Here you can request account information about a specific user, such as storage space, used space, registration end date and last activity.

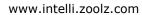## Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Account ID

The account ID for you wish to get user information for as type integer

User ID

The user ID for you wish to get user information for as type integer

Return Codes and Messages

Code	Message	JSON	Comments
1000	Success	**Account ID:** User's Account ID **Name:** User full name **Email:** User's email **RegDate:** Registration date (start date) **RegEndDate:** Registration end date for service (valid until) **Plan ID**: The plan the account is assigned to **Capacity:** Instant Storage Space **ColdCapacity:** Cold Storage space **UsedSpace:** Used Instant Storage Space **ColdUsedSpace:** Used Cold Storage Space **LastBackupDT:** Last backup date **LastDownloadDT:** Last restore or download date **LastActivityDT:** Last activity date	The user information will return in the message; JSON format.
1002	Invalid Authentication Token		The authentication token is incorrect, please check it and try again
1002	This function is not allowed for this authentication token		This is only allowed for Partner and Branded Partner reseller.
1007	General Error. DB error		Unexpected database error, if

			this error occurs, try again later.
1007	General Exception		If you receive this error, please contact support.
1008	Invalid account ID or user ID		Make sure that the account ID or user ID you have a registered account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: 192.168.0.27
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAccountInfo xmlns="Zoolz">
      <authToken>string</authToken>
      <accountID>int</accountID>
      <userID>int</userID>
    </GetAccountInfo>
  </soap12:Body>
</soap12:Envelope>
```

```
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAccountInfoResponse xmlns="Zoolz">
      <GetAccountInfoResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit or InvalidLicence or EmailNotConfirmed or
SqlNotAllowed</Code>
        <Message>string</Message>
        <JSON>string</JSON>
      </GetAccountInfoResult>
    </GetAccountInfoResponse>
  </soap12:Body>
</soap12:Envelope>
```

GetPlanInfoByID API

Here you can request the plan information for a specific plan.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Plan ID

Registration email for the account you wish to get user information for as type string

Return Codes and Messages

Code	Message	JSON	Comments
1000	**Success**	**ID:** Plan ID **Name:** The plan name **HotCapacity:** Hot storage space in GB **ColdCapacity:** Cold storage space in GB **Users:** Number of users assigned to the plan **Servers:** Number of servers assigned to the plan **Type:** Home or business plan type **SubFreq:** The Frequency of the plan (ex. Monthly, yearly…) **CreateDate:** Time of plan when created **NumberOfAccounts:** Number of accounts assigned to the plan **OCRLimit: :** Number of OCR pages assigned to the plan **VideoStreaming:** video streaming type (ex. SD,HD,NONE) **IsEDiscovery**: Enable content search **Mobiles:** Number of mobiles assigned to the plan **Cost:** Plan cost **TrialPeriod:** Trial time for plan in days **SQLCount:** Number of MSSQL assigned to the plan	The plan information will return in the message; JSON format.

	Audit Type : (none , basic , life time , free). **Backup Type** : (Computers and mobiles , computers only , mobiles only)		
1002	Invalid Authentication Token		The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token		This is only allowed for Partner and Branded Partner reseller.
1006	Plan Error, Plan does not exist		Make sure you have supplied the valid plan ID.
1006	Plan Error, Plan does not belong to you		The plan ID specified is not a plan under your reseller account .
1007	General Exception		If you receive this error, please contact support.
1012	Email not confirmed		Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetPlanInfoByID xmlns="Zoolz">
      <authToken>string</authToken>
      <planID>int</planID>
    </GetPlanInfoByID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetPlanInfoByIDResponse xmlns="Zoolz">
      <GetPlanInfoByIDResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <Json>string</Json>
      </GetPlanInfoByIDResult>
    </GetPlanInfoByIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

GetPlansInfo API

Here you can request all plans you have registered in the reseller system

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Return Codes and Messages

Code	Message	JSON	Comments
1000	**Success**	**ID:** Plan ID **Name:** The plan name **HotCapacity:** Hot storage space in GB **ColdCapacity:** Cold storage space in GB **Users:** Number of users assigned to the plan **Servers:** Number of servers assigned to the plan **Type:** Home or business plan type **SubFreq:** The Frequency of the plan (ex. Monthly, yearly…) **CreateDate:** Time of plan when created **NumberOfAccounts:** Number of accounts assigned to the plan **OCRLimit: :** Number of OCR pages assigned to the plan **VideoStreaming:** video streaming type (ex. SD,HD,NONE) **IsEDiscovery:** Enable content search **Mobiles:** Number of mobiles assigned to the plan **Cost:** Plan cost **TrialPeriod:** Trial time for plan in days **SQLCount:** Number of MSSQL assigned to the plan. **Audit Type :** (none , basic , life time , free). **Backup Type** : (Computers and mobiles , computers only , mobiles only)	All plans information will return in the message; JSON format.
1002	Invalid Authentication		The authentication token is incorrect, please

	Token		check it and try again.
1002	This function is not allowed for this authentication token		This is only allowed for Partner and Branded Partner reseller.
1006	No Plans Found		You have no plans created.
1007	General Exception		If you receive this error, please contact support.
1012	Email not confirmed		Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetPlansInfo xmlns="Zoolz">
      <authToken>string</authToken>
    </GetPlansInfo>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetPlansInfoResponse xmlns="Zoolz">
      <GetPlansInfoResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
```

```
      <JSON>string</JSON>
    </GetPlansInfoResult>
  </GetPlansInfoResponse>
 </soap12:Body>
</soap12:Envelope>
```

CreatePlan API

Here you can create a plan with a specific features such as hot storage, cold storage and more for the accounts.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Plan Type

The plan type must be passed as integer (Home = 0, Business = 1).

Plan Name

The name of the plan must be passed as string.

Hot Storage

Storage in gigabytes must be passed as long integer, must be a multiple of 100, maximum is 99000 GB

Enable EDiscovery

Specify if the plan has content search feature, must be passed as BOOLEAN,
*Note: Won't be consider if the plan was home or hot storage capacity = 0.

OCR Limit

The number of OCR pages must be passed as integer, must be a multiple of 1000 and maximum number of pages is 100000.
*Note: EDiscovery must be enabled.

Cold Storage

Storage in gigabytes must be passed as long integer, must be a multiple of 100, maximum is 99000 GB

Video Streaming

Must be passed as integer (NONE = 0, SD = 1, HD = 2)

Mobiles

The number of mobiles must be passed as integer, maximum number of mobiles is 10000.

Users

The number of users must be passed as integer, maximum number of users is 10000.

Servers

The number of servers must be passed as integer, maximum number of server is 500.

*Note: The plan type must be Business.

Frequency
The Frequency of the plan must be passed as integer (Trial = 0, Unlimited = 1, Monthly = 2, Yearly = 3).

Trial period
The number of days when the plan Frequency is trail, must be between 7 to 30 days.

Saas
Specify if the plan can backup services (Box, Dropbox, Facebook … etc) , must be passed as BOOLEAN (optional default = false).

MsSql (optional)
The number of MSSQL machines must be passed as integer, maximum number of MSSQL 10000.
*Note: The plan type must be Business.
*Note: Must have "Server" if you are a branded partner.

Enable AI (optional)
Specify if the plan can have A.I Actions (faces & things (A.I tags)) must be passed as BOOLEAN (optional default = false) for branded partners only, for resellers and partners default true.

Audit Type (optional)
Specify the type of Audit must be passed as integer(None = 0 , Basic = 1 , Life time = 2) , only for business plans , if the type of plan is home the audit type will be none. (optional default = none).

Backup Type (optional)
Specify the Back type must be passed as integer (Computers and mobiles = 0 , computers only = 1 , mobiles only = 2) only for Home Plans and for branded partners only . (optional default = Computers and mobiles). Computers only, the plan will have zero mobiles , Mobiles only, the plan will have zero cold storage and zero computers.

Return Codes and Messages

Code	Message	JSON	Comments
1000	Success	PlanID : The ID of the plan.	Action successful
1001	Missing/Invalid Main Parameters (planName)		The plan name is missing. or its length is more than 128 character
1001	Missing Main Parameters (storage)		One of the storage (Hot/Cold) must be equal or more than 100.
1001	Invalid value (coldStorageGB)		Cold Storage is not a multiple of 100.
1001	Invalid value (hotStorageGB)		Hot Storage is not a multiple of 100.
1001	Missing/Invalid Main Parameters		The number of users is

	(users)		missing (less than one or out of limit).
1001	Missing/Invalid Main Parameters (mobiles)		The number of mobiles is missing (less than zero or out of limit).
1001	Missing/Invalid Main Parameters (servers)		The number of servers is missing (less than zero or out of limit).
1001	Missing/Invalid Main Parameters (frequency)		Frequency is missing (less than zero or out of limit).
1001	Missing/Invalid Main Parameters (planType)		Plan type is missing (less than zero or out of limit).
1001	Missing/Invalid Main Parameters (videoStreaming)		Video streaming is missing (less than zero or out of limit).
1001	Missing/Invalid Main Parameters (trialPeriod)		Trail period is missing or not between 7 to 30 days.
1001	Missing/Invalid Main Parameters (ocrLimit)		OCR limit is missing (less than 1000, is not a multiple of 1000 or out of limit).
1002	Invalid Authentication Token		The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token		This is only allowed for Branded Partner reseller.
1007	Plan is already exist.		Plan already exist because there is a plan that had the same features of the new plan.
1007	General Error. DB error		Unexpected database error, if this error occurs, try again later.
1007	General Exception		If you receive this error, please contact support.
1012	Email not confirmed		Your account was not confirmed using the link sent to your email when you created your account.
1013	MSSQL Not Allowed Without a Server		If you want an MSSQL in your plan you must first have a server
1001	Invalid value (MS SQL)		value must be between (0 -10000)

1001	Invalid value (Audit Type)		value must be between (0 - 2)
1001	Invalid value (Backup Type)		value must be between (0 - 2)

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: 192.168.0.14
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <CreatePlan xmlns="Zoolz">
      <authToken>string</authToken>
      <planType>int</planType>
      <planName>string</planName>
      <hotStorageGB>int</hotStorageGB>
      <enableEDiscovery>boolean</enableEDiscovery>
      <ocrLimit>int</ocrLimit>
      <coldStorageGB>int</coldStorageGB>
      <videoStreaming>int</videoStreaming>
      <mobiles>int</mobiles>
      <users>int</users>
      <servers>int</servers>
      <frequency>int</frequency>
      <trialPeriod>int</trialPeriod>
      <saas>boolean</saas>
      <mssql>int</mssql>

      <auditType>int</auditType>
      <backupType>int</backupType>

    </CreatePlan>
  </soap12:Body>
</soap12:Envelope>

HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
```

```
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <CreatePlanResponse xmlns="Zoolz">
      <CreatePlanResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit or InvalidLicence or EmailNotConfirmed or
SqlNotAllowed</Code>
        <Message>string</Message>
        <JSON>string</JSON>
      </CreatePlanResult>
    </CreatePlanResponse>
  </soap12:Body>
</soap12:Envelope>
```

ResetUserPassword API

Here you can request account information about a specific user, such as storage space, used space, registration end date and last activity.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

The user email you would like to reset password for as type string

Password

The new password as type string

Return Codes and Messages

Code	Message	Comments
1000	The password has been reset	Action successful.
1001	Missing Main Parameters (email)	The email is missing.
1001	Missing Main Parameters (password)	The password is missing.
1002	Invalid Authentication Token	The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token	This is only allowed for Partner and Branded Partner reseller.
1003	Invalid Email, Please send a valid email address.	Make sure that the email address is in its correct format; example

		someone@company.com
1003	Invalid Email or Email does not exist	Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong to you	The email specified is not a user under your reseller account
1004	Invalid Password, minimum 6 characters and maximum 32.	Make sure that the password should be between 6 - 32 characters.
1007	General Error. DB error	Unexpected database error, if this error occurs, try again later
1007	General Error. Failed to reset password	Please try again and if problem persists, please contact support.
1007	General Exception	If you receive this error, please contact support.
1012	Email not confirmed	Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ResetUserPassword xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
      <newPassword>string</newPassword>
    </ResetUserPassword>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ResetUserPasswordResponse xmlns="Zoolz">
      <ResetUserPasswordResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit</Code>
        <Message>string</Message>
        <JSON>string</JSON>
      </ResetUserPasswordResult>
    </ResetUserPasswordResponse>
  </soap12:Body>
</soap12:Envelope>
```

GetAutoSigninLink API

Here you can request a sign in link for a specific user.

Service Parameters

Authentication token

The reseller's authentication token to authorize use of the APIs this must be passed as type string

Email

The user email you would like to get the auto sign in link.

Return Codes and Messages

Code	Message	JSON	Comments
1000	Success	Url: Auto sign in link	Action successful.
1001	Missing Main Parameters (email)		The email is missing.
1002	Invalid Authentication Token		The authentication token is incorrect, please check it and try again.
1002	This function is not allowed for this authentication token		This is only allowed for Branded Partner reseller.
1003	Invalid Email or Email does not exist		Make sure that the email address is in its correct format; example someone@company.com and that you have a registered account with that email.
1003	Invalid Email, Email does not belong		The email specified is not a

	to you		user under your reseller account
1007	General Exception		If you receive this error, please contact support.
1012	Email not confirmed		Your account was not confirmed using the link sent to your email when you created your account.

Sample Code

The following is a sample SOAP 1.2 request and response. The placeholders shown need to be replaced with actual values.

```
POST /Services/Reseller/Service.asmx HTTP/1.1
Host: localhost
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAutoSigninLink xmlns="Zoolz">
      <authToken>string</authToken>
      <email>string</email>
    </GetAutoSigninLink>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length

<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAutoSigninLinkResponse xmlns="Zoolz">
      <GetAutoSigninLinkResult>
        <Code>Success or MissingParameters or InvalidAuth or InvalidEmail or
InvalidPassword or UsedEmail or PlanError or GeneralError or InvalidAccount or
PolicyError or NoCredit or InvalidLicence</Code>
        <Message>string</Message>
        <JSON>string</JSON>
      </GetAutoSigninLinkResult>
```

```
    </GetAutoSigninLinkResponse>
  </soap12:Body>
</soap12:Envelope>
```